



**LG HomeChat**  **Manual**  
**LG Smart Refrigerator**

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# 1. Introduction to LG HomeChat

- **What kind of service is LG HomeChat?**

- LG HomeChat service enables users to chat with their products with everyday language through mobile messenger LINE.

- **What are the main Refrigerator functions provided by LG HomeChat?**

- Control

- : Check/Set Temperature, Smart Saving Mode, Fresh Air Filter and Ice Plus Mode.

- Status and Monitoring

- : Check Food List in Refrigerator, Search Recipe, Check Grocery List, and Smart Diagnosis.

- **Which Refrigerator Models support HomeChat service?**



**LG Smart Refrigerator**

**LFXS30766S**

**LFXC24766S**

- **What are the system requirements for LG HomeChat?\***

The recommended phone specification are as below:

**1. Recommended OS**

- iPhone: iOS 7.0 or higher (iPhone 4s or higher)

- Android: 4.0 ICS (Ice Cream Sandwich) or higher (1G memory or higher)

**2. Recommended browser**

- iPhone: Default browser and/or Safari browser

- Android: Default browser and/or Chrome browser

\* Note that depending on the condition of your mobile device, some functions may not be supported.

# 2. Getting ready to use LG HomeChat

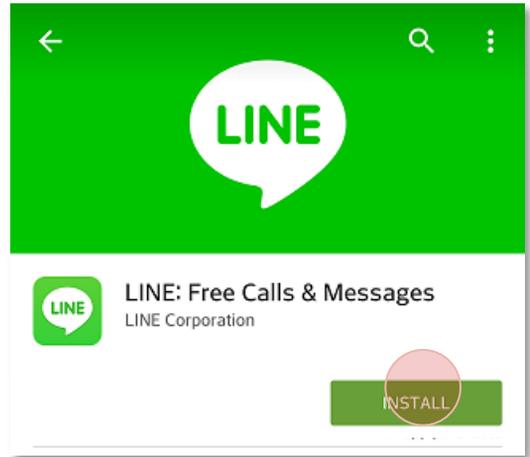
## 1 Installing LINE

Please check if the LINE application is installed on your mobile device, and if not, search and install 'LINE' from your application market(Google Play Store, Apple App Store).

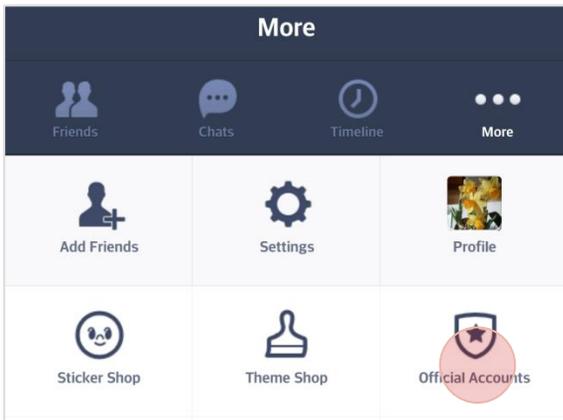


**Warning**

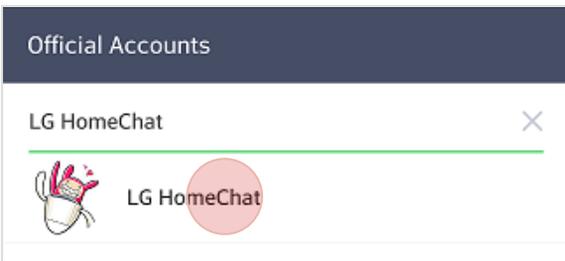
**Additional data charges may occur if installed over 3G/4G.**



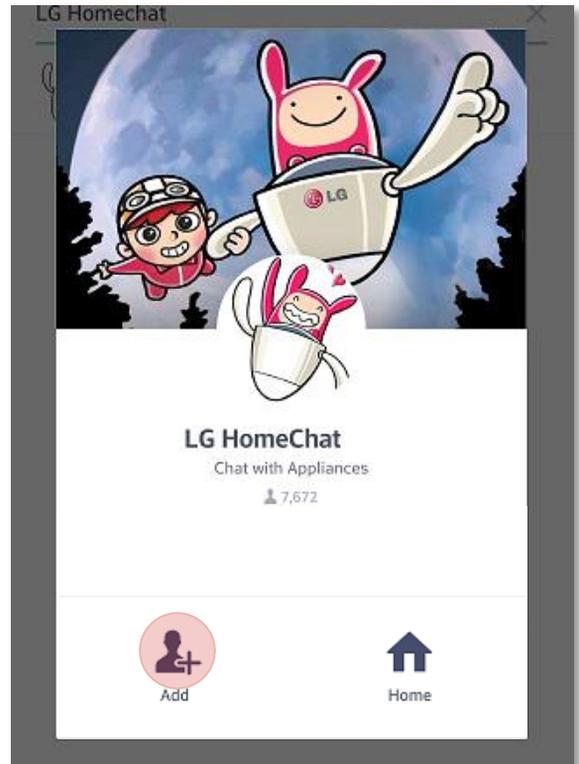
## 2 Adding LG HomeChat as a friend on LINE



① Launch LINE and tap 'More > Official Accounts' button.



② Find 'LG HomeChat' from the list or search for 'LG HomeChat' through the search function and select it.



③ Add 'LG HomeChat' as friend, and you are ready to chat with LG HomeChat.

### Tip for adding friends

✓ Go to 'Add Friends > QR Code' menu on LINE and scan the QR code on the right to access adding friends function more conveniently.

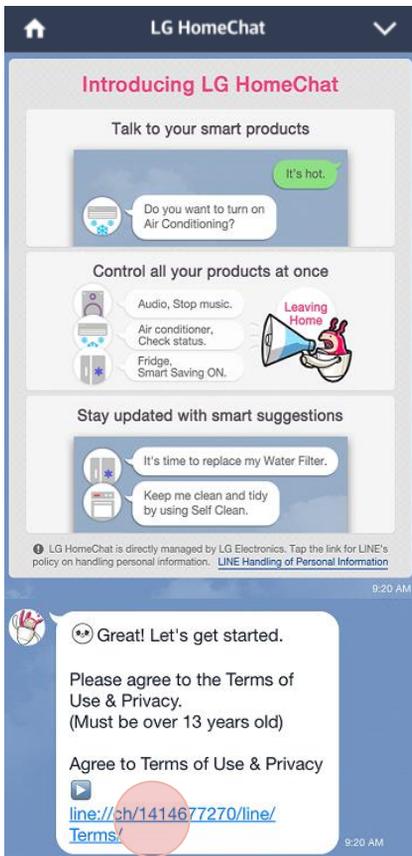
✓ You can also find the QR code on <http://homechat.lge.com/>

[US]

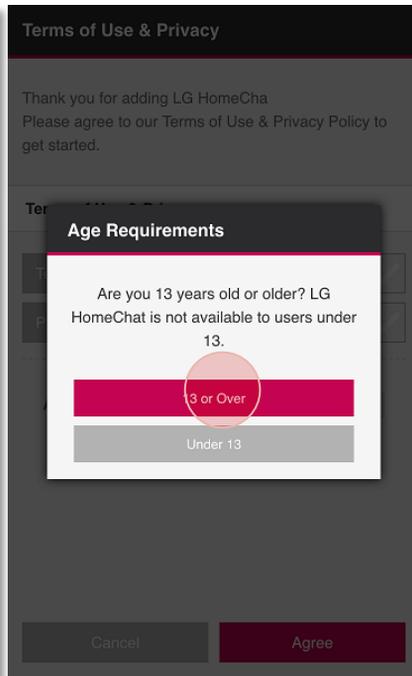


## 2. Getting ready to use LG HomeChat

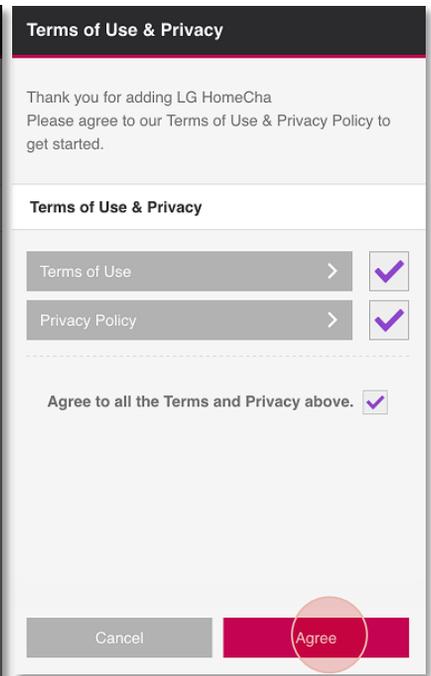
### 3 Agreeing to Terms of Use & Privacy Policy



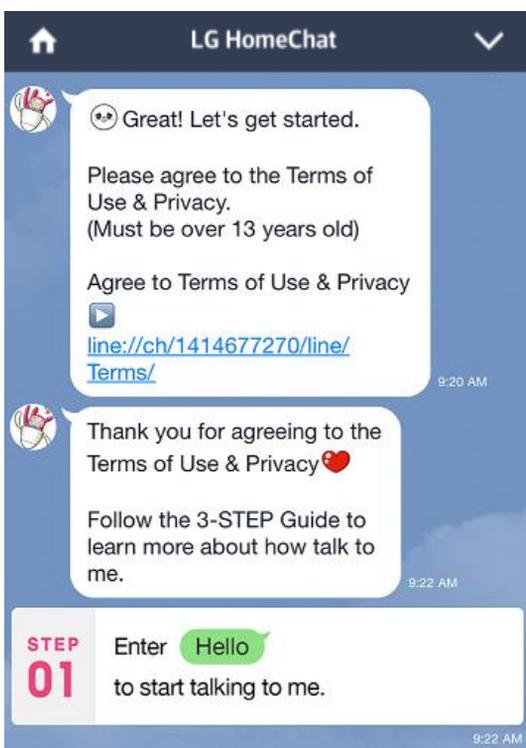
① Please tap the 'Agree to Terms of Use & Privacy' link in your HomeChat conversations.



② If you are over 13, tap the '13 or older' button.



③ Read our terms and conditions, check off the boxes, and tap the 'Agree' button.



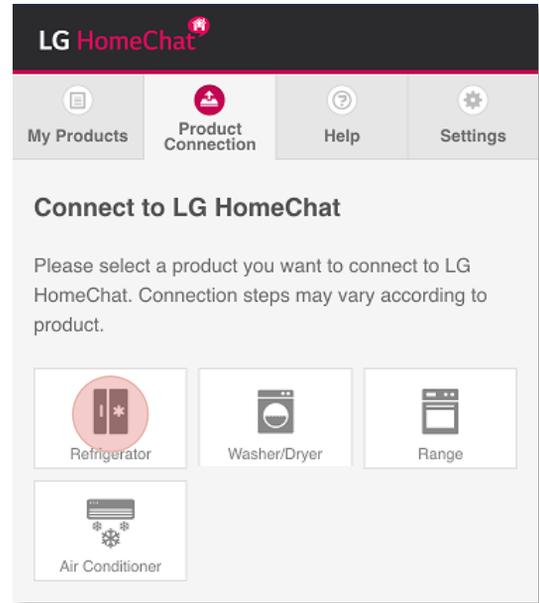
④ HomeChat is set up and ready to start talking to you. Start chatting with HomeChat by following the 3 step guide.

#### Warning

**LG HomeChat does not allow service to young children for safety purposes. Please make sure young children do not use HomeChat service.**

## 2. Getting ready to use LG HomeChat

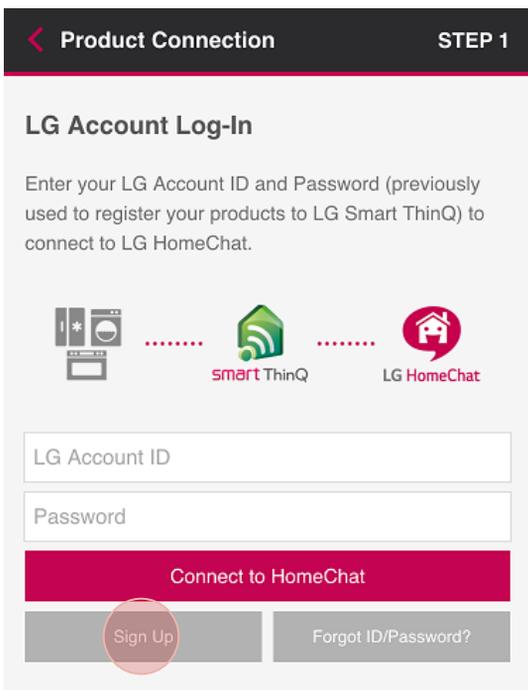
### 4 Connecting Refrigerator to HomeChat



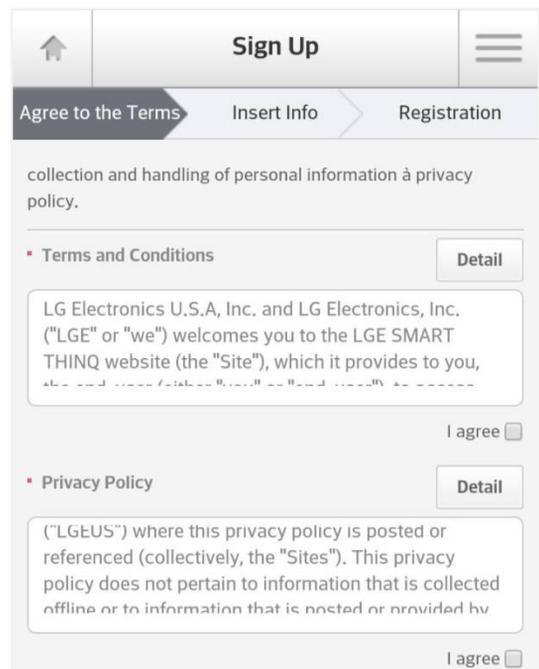
① To control your products through HomeChat, you need to first register your product. Enter “Connect” for the ‘Connect My product’ link.

② Tap the Refrigerator Icon from the product icons available for HomeChat connection.

### Not registered to ThinQ? Product not registered?



If you do not have a LG Account, please register by tapping the “Sign Up” button on the bottom of the page.



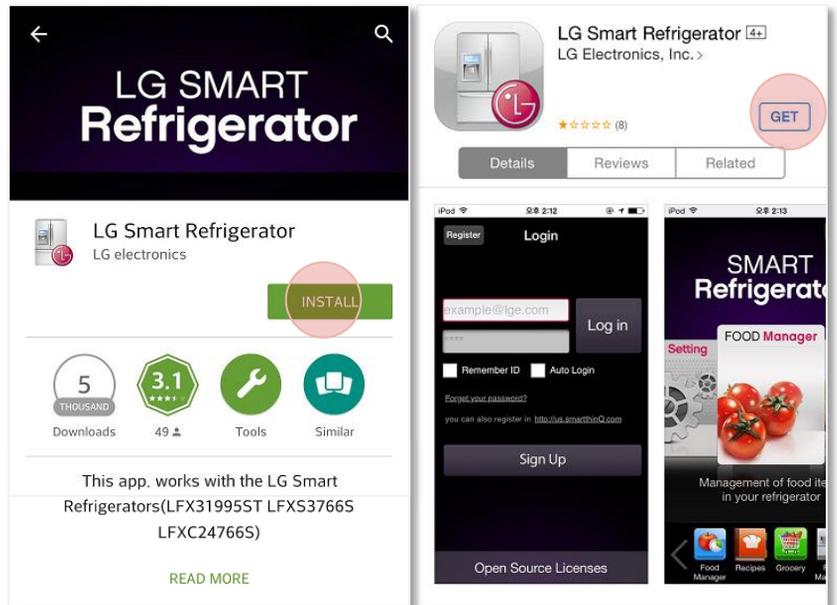
Please register by following the instructions provided by LG ThinQ.

## 2. Getting ready to use LG HomeChat

### [Register Product to 'LG Smart Refrigerator' App]

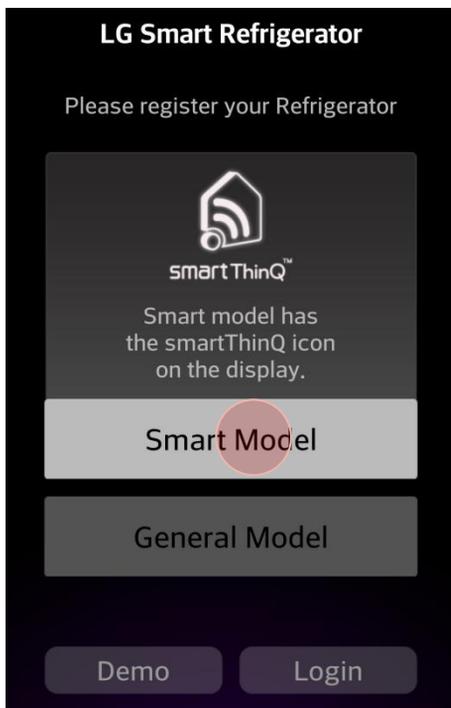
To connect refrigerator to LG HomeChat, you need to first install 'LG Smart Refrigerator' app on your mobile device and register your refrigerator to it.

If the app is not already installed, search and install 'LG Smart Refrigerator' from your app market (Google Play Store, Apple App Store).

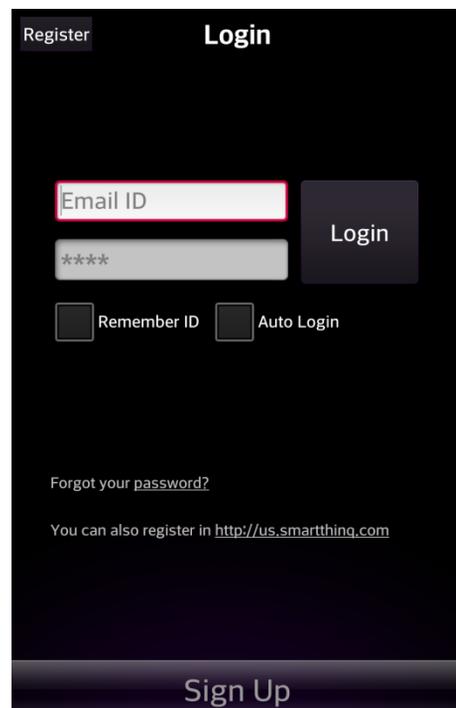


#### User Tip

Additional data charges may occur if installed over 3G/4G.



① Run LG Smart Refrigerator app, and tap the Smart Model button.



② Enter your ID/Password and tap the Login Button.

## 2. Getting ready to use LG HomeChat



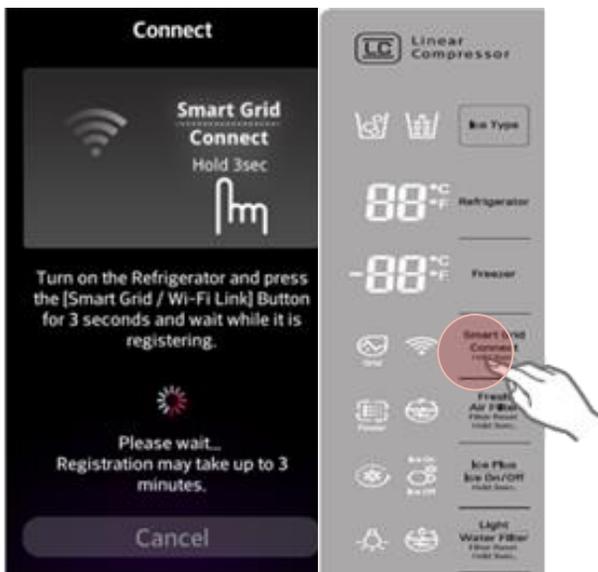
③ Tap the 'Non Touch Screen Model' Button.



④ Select the network you would like to connect to.



⑤ Enter the network password if required.



⑥ Press and hold the Smart Grid Button for 3 seconds on the refrigerator.



⑦ If the refrigerator is connected, then the app will operate.

## 2. Getting ready to use LG HomeChat

### ThinQ Registered and Product Connected to App!

The screenshot shows the 'Product Connection' screen at Step 1, titled 'LG Account Log-In'. It instructs the user to enter their LG Account ID and Password. Below the text are icons for smart ThinQ and LG HomeChat. There are two input fields: 'LG Account ID' and 'Password'. A red circle highlights the 'Connect to HomeChat' button. At the bottom, there are 'Sign Up' and 'Forgot ID/Password?' buttons.

① If you have registered to ThinQ and your product is connected, insert LG Account ID and Password and tap 'Connect to HomeChat.'

The screenshot shows the 'Product Connection' screen at Step 2, titled 'Select products'. It asks the user to select products to connect to LG HomeChat. A list shows a checked 'Refrigerator : LFXS30766S/LFXC24766S' with the status 'Available'. Below is a 'Product Connection TIP' section with a link to 'See Connectable Products'. At the bottom, there are 'Previous' and 'Next' buttons, with a red circle highlighting the 'Next' button.

② Products with 'Available' displayed on the right is available for HomeChat service. Select a product you wish to connect to HomeChat, and tap 'Next'.

The screenshot shows the 'Product Connection' screen at Step 3, titled 'Product Connection Complete'. It states that the user can now talk to their smart products with HomeChat. A list shows the connected 'Refrigerator : LFXS30766S/LFXC24766S' with a link to 'See the list of all connected products'. Below is a 'Nickname TIP' section with a list of rules for nicknames. At the bottom, there is a 'Go back to Chatroom' button.

③ Connection successfully completed! Tap 'Go back to Chatroom' and chat to your products.

# 3. Using LG HomeChat

## Refrigerator Status



Enter "Refrigerator What are you doing?" or "Refrigerator Status" to check the current status of your Refrigerator.

Enter "Refrigerator" to call your Refrigerator.

## Command List



Enter "Refrigerator Quick button" to active the quick button function.

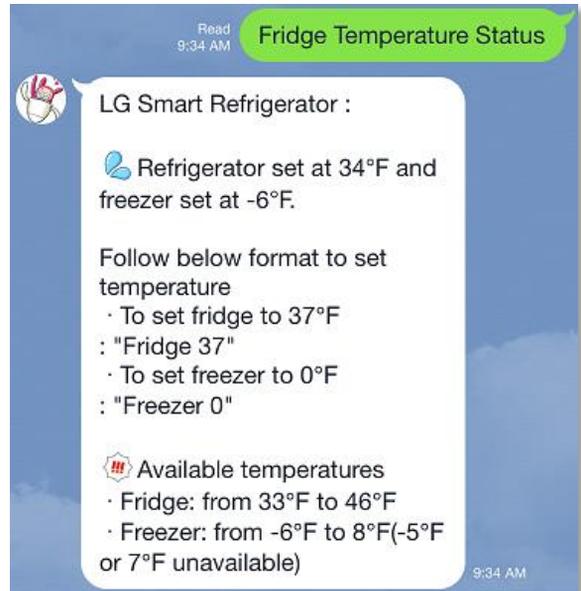
You can select functions by tapping on the buttons or by entering the key words.

# 3. Using LG HomeChat

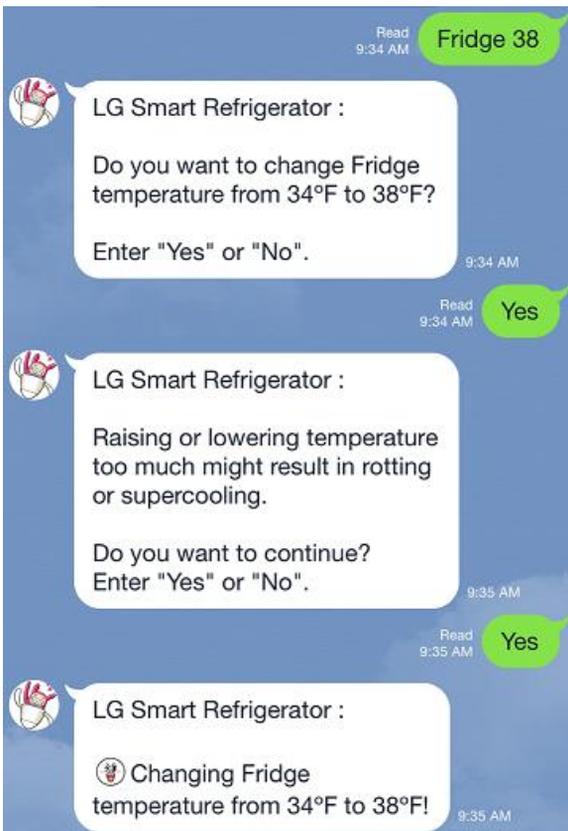
## Refrigerator Temperature Settings

You can set the temperature of your refrigerator using HomeChat when the food in your fridge is freezing or when ice in your freezer is not freezing fast enough.

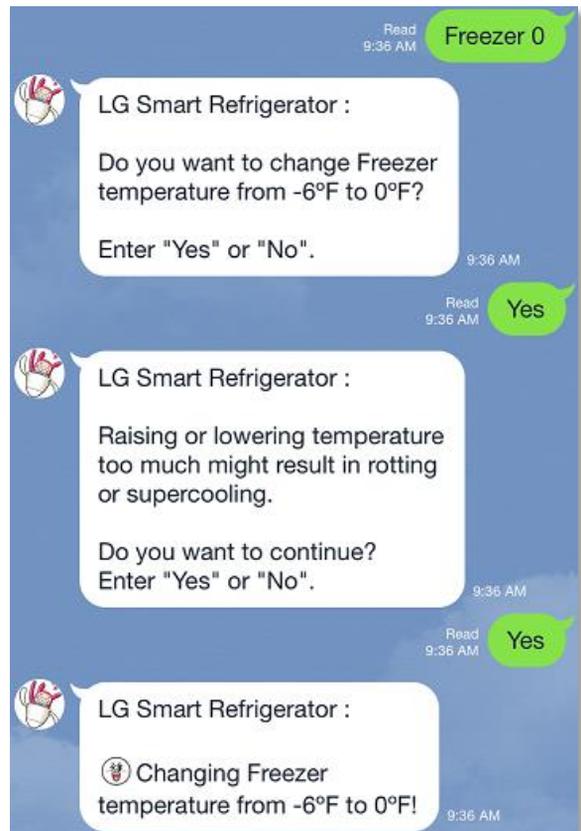
Enter "Fridge Temperature Status" to check the current temperature, or enter "Fridge 38", "Freezer 0" to set to fridge or freezer to desired temperature.



[Check current Fridge temperature]



Enter "Fridge" and the desired temperature (e.g. Fridge 38) to set the temperature of the fridge.  
(The fridge can be set from 33°F to 46°F)



Enter "Freezer" and the desired temperature (e.g. Freezer 0) to set the temperature of the freezer.  
(The freezer can be set from -6 °F to 8 °F, except -5 °F and 7 °F.)

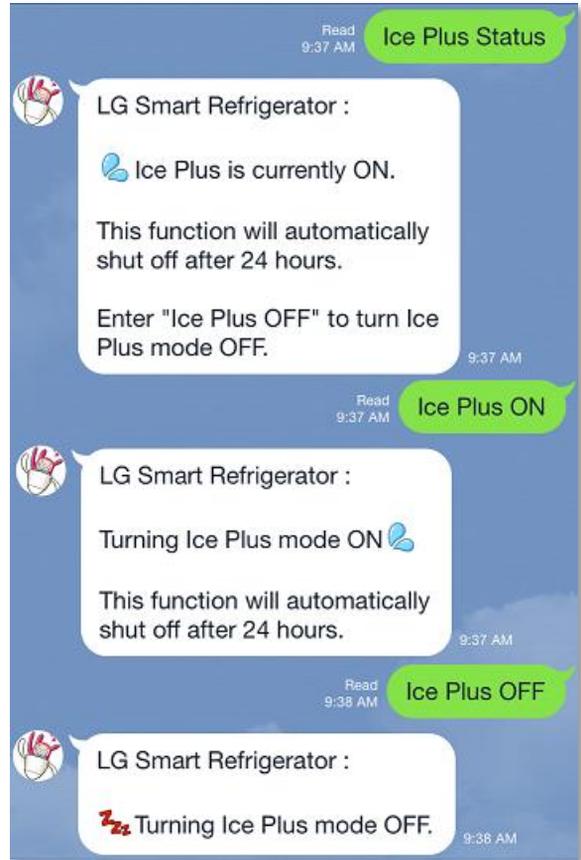
# 3. Using LG HomeChat

## Ice Plus

The Ice Plus feature increases ice production by approximately 20 percent when the freezer section is maintained at the coldest temperature for a 24-hour period.

This function increases both ice making and freezing capabilities.

- Enter "Ice Plus ON" to turn on Ice Plus, this function will automatically shut off after 24 hours.
- You can stop this function manually by entering "Ice Plus OFF".



### Warning

**Ice Plus consumes more energy, do not forget to turn it OFF after you have used it for the necessary period.**

# 3. Using LG HomeChat

## Fresh Air Filter

Use the Fresh Air Filter function to remove bad odors inside the refrigerator.



Enter "Fresh Air Filter Status" to check the status.

Enter "Fresh Air Filter Power" to remove strong odors in the refrigerator, enter "Fresh Air Filter Auto" if you want to switch back to auto mode.



In Power mode, the Fresh Air Filter runs non-stop for four hours, then resets to Auto Mode.

### Warning

**It is not possible to completely turn the Fresh Air Filter mode off. The lowest operating mode is Auto.**

**In Auto Mode, the Fresh Air Filter runs for ten minutes every two hours.**

# 3. Using LG HomeChat

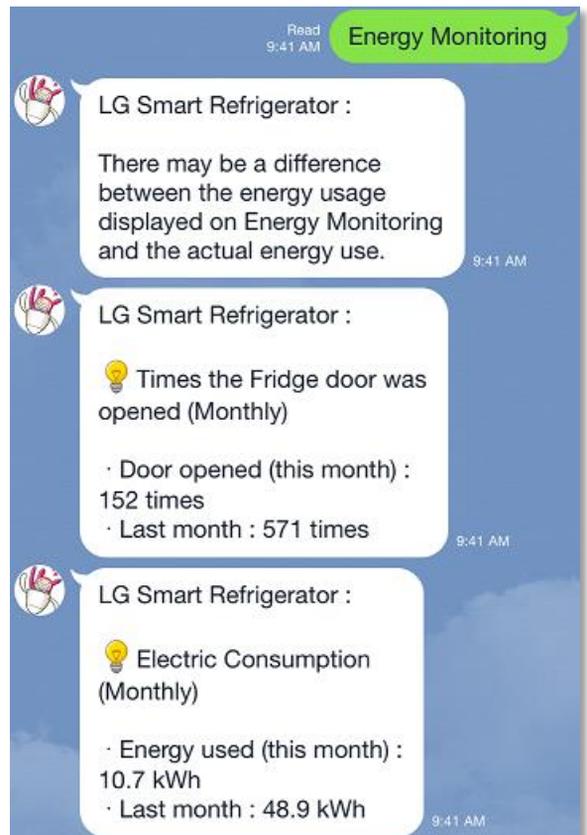
## Smart Saving

Use the Smart Saving mode to conserve energy during Peak energy periods (6am-10am, 3pm-7pm, you can change time slots through the LG Smart Refrigerator app). Enter “Smart Saving Status” to check whether the Smart Saving mode is turned on. Enter On or Off to active/deactivate Smart Saving Mode.



## Energy Monitoring

Enter “Energy Monitoring” or “Refrigerator electricity usage “ to check how much energy is consumed. You will be notified with information on the number of door openings and energy consumptions. The actual energy consumption and the displayed energy consumption may be slightly different.

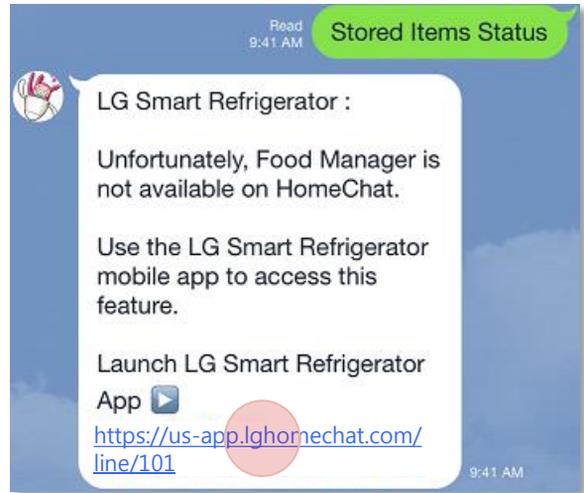


# 3. Using LG HomeChat

## Food List in Refrigerator

Have you had food expire in your refrigerator because you forgot it was there? Now you can check while you are away through HomeChat.

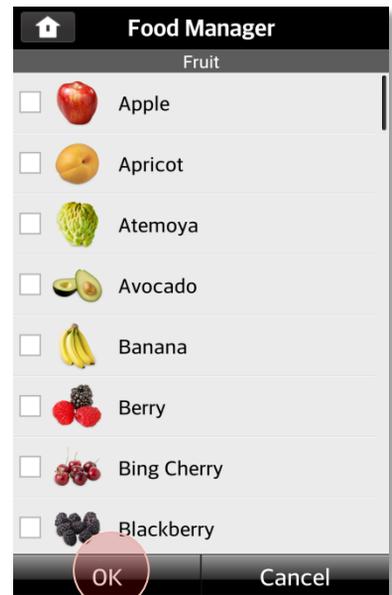
Enter "Stored items status" and tap the link provided to go to the LG Smart Refrigerator app where you can check and edit the list.



① Tap on the 'Food Manager' menu.



② Tap the 'Add New Food' button on the bottom.



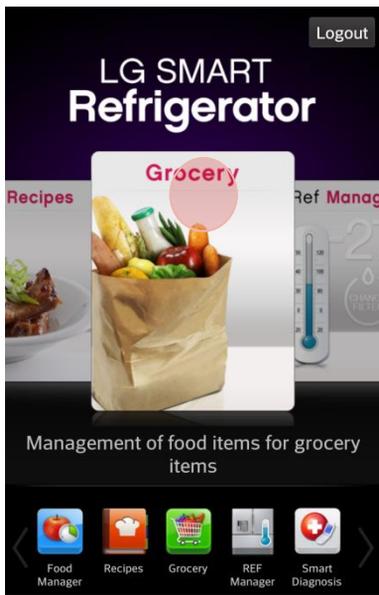
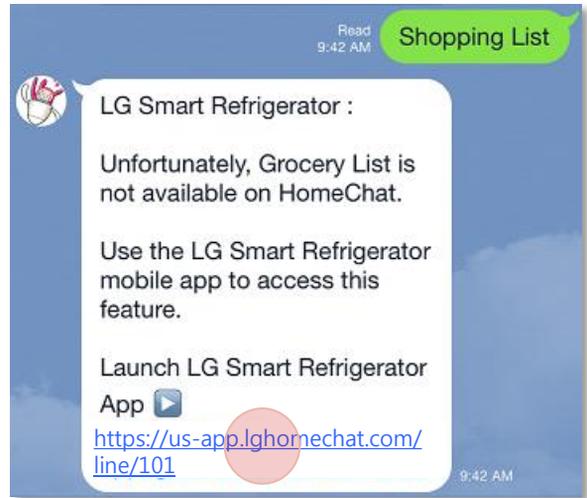
③ Select the food then tap 'OK' to complete the process.

# 3. Using LG HomeChat

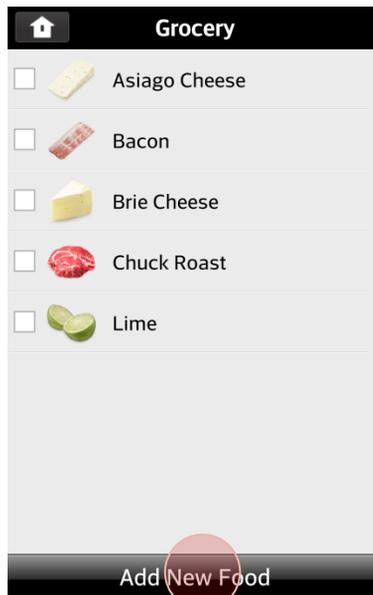
## Grocery List

You can manage your grocery list by using the app.

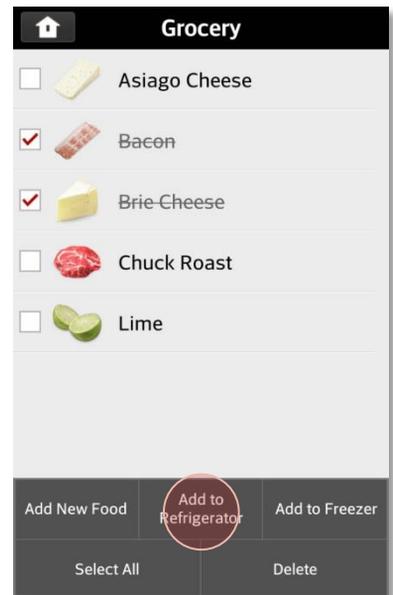
Enter "Show me shopping list" or "Shopping list" and tap the link provided to go to the LG Smart Refrigerator app where you can check and edit the list.



① Tap on the 'Grocery' menu.



② Tap the 'Add new Food' button on the bottom to add food you need to purchase onto your grocery list.



③ Once you purchase the item, you can check the check box and then add the item to refrigerator by tapping the 'Add to Refrigerator' button.

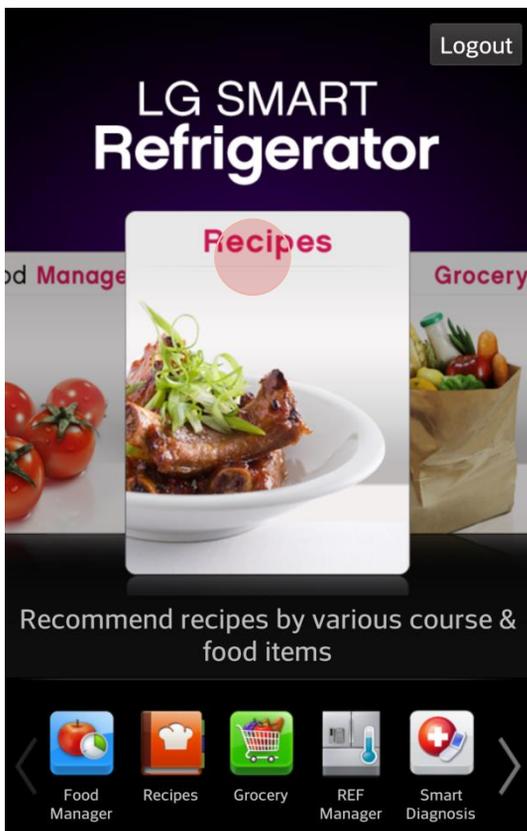
# 3. Using LG HomeChat

## Recipe Search

Having a hard time deciding what to eat today?

Enter "What should I eat today?" or "Recipe Search" to run LG Smart Refrigerator app and see various recipes categorized by theme, ingredients, healthy food, and etc. based on the items you have in your refrigerator.

Tap the link to run LG Smart Refrigerator app.



① Tap the 'Recipes' menu on the bottom.

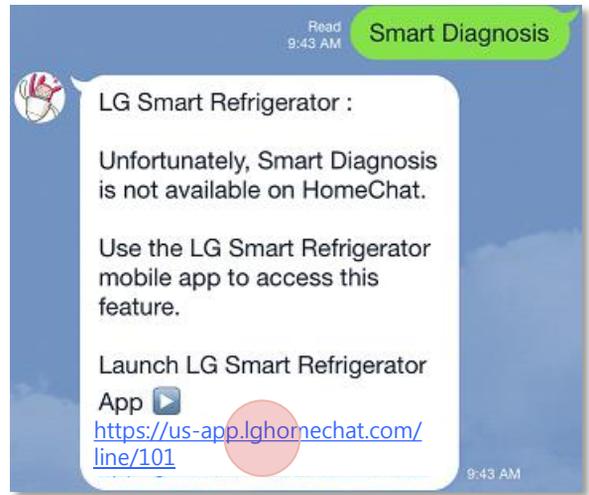


② Choose the recipe you like the most and have a blast cooking!

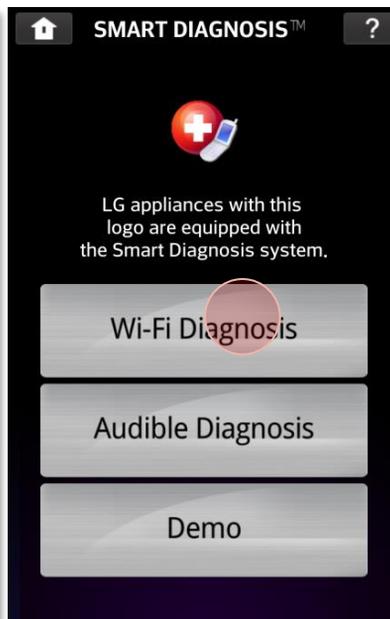
# 3. Using LG HomeChat

## Smart Diagnosis

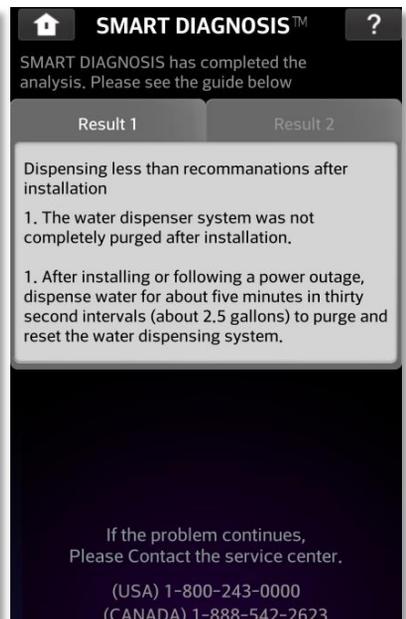
When you feel that there is something wrong with the refrigerator, you can self check its status through the 'LG Smart Refrigerator' app. Please select the app link that appears after you enter "Smart Diagnosis."



① 'Tap 'Smart Diagnosis' menu on the bottom.



② 'Proceed by choosing "Wi-Fi Diagnosis" or "Audible Diagnosis".'

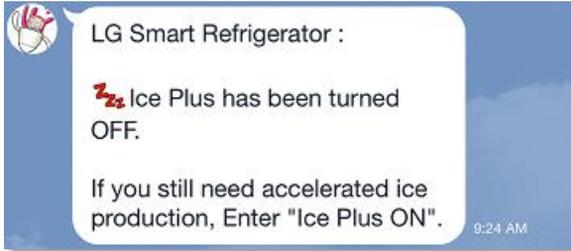


③ Check Smart Diagnosis results.

# 3. Using LG HomeChat

## Notifications

HomeChat will send you notifications when refrigerator status changes or when it is time to replace filters.



[Ice Plus OFF Notification]



[Air Filter Replacement Notification]



[Water Filter Replacement Notification]



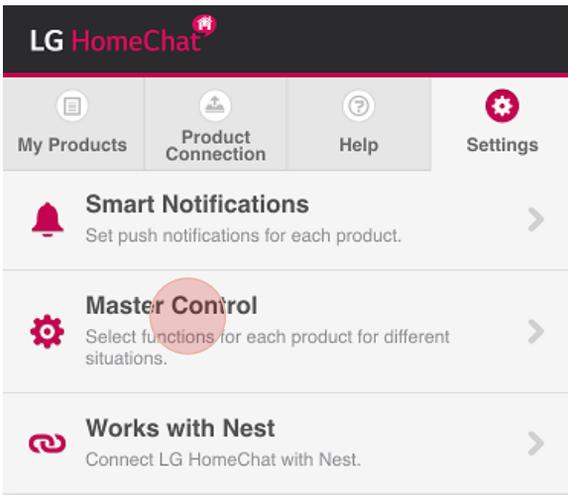
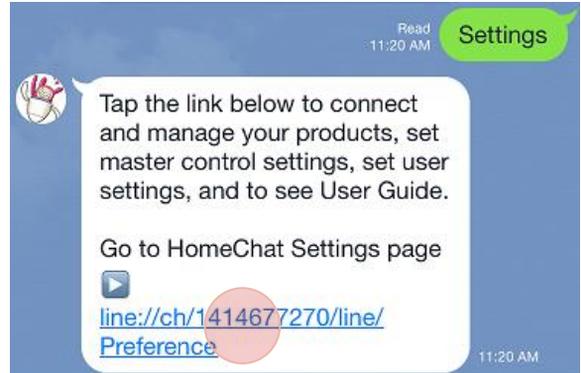
[Door open Notification]

# 3. Using LG HomeChat

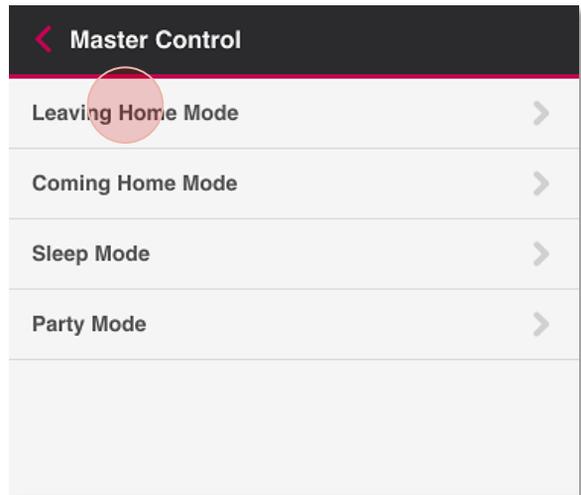
## Master Control

You can activate functions for situations such as leaving home, coming home, sleep, or party at once.

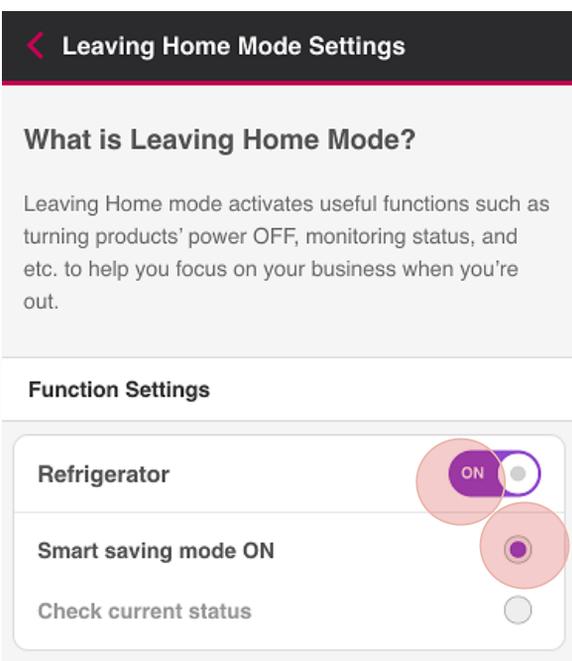
Enter "Settings" to set functions for Master Control.



① Select 'Master Control'.



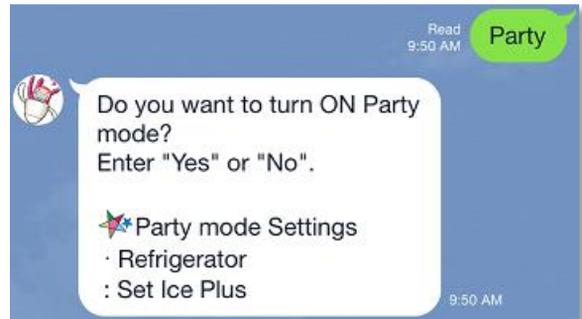
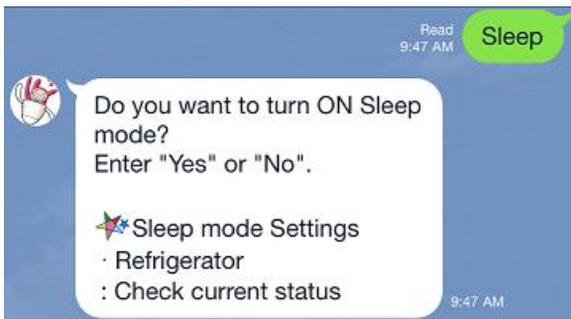
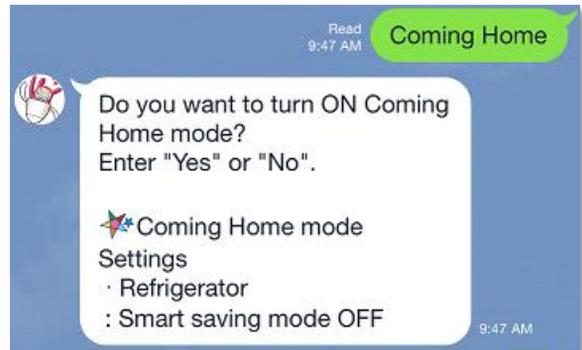
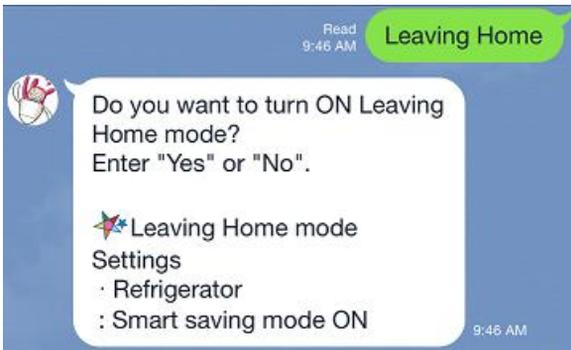
② Select mode.



③ Switch the product of your choice to ON and select functions.

# 3. Using LG HomeChat

Enter "Leaving home", "Coming home", "Sleep", or "Party" after setting Master Control settings to activate the functions you set.

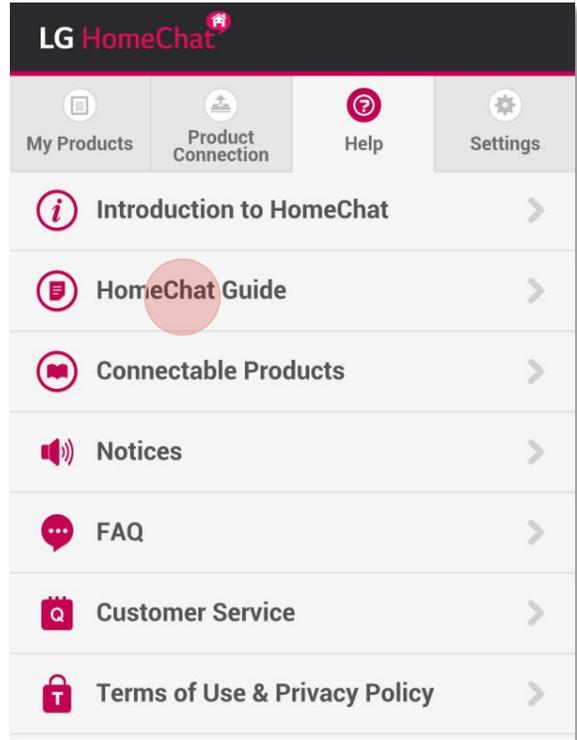
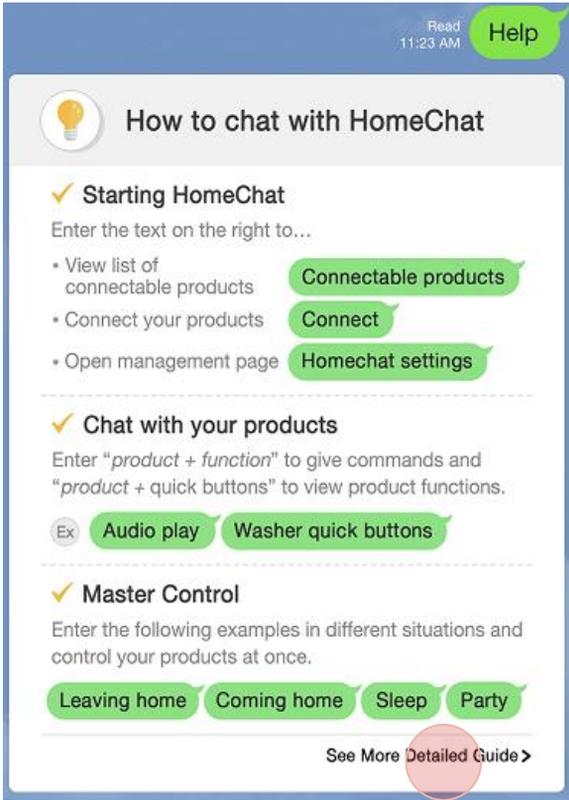


# 4. LG HomeChat Service Inquiry

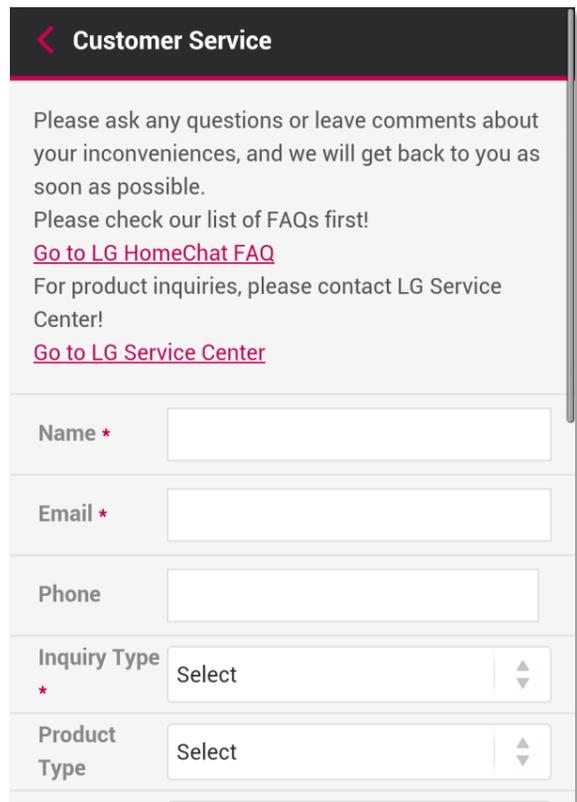
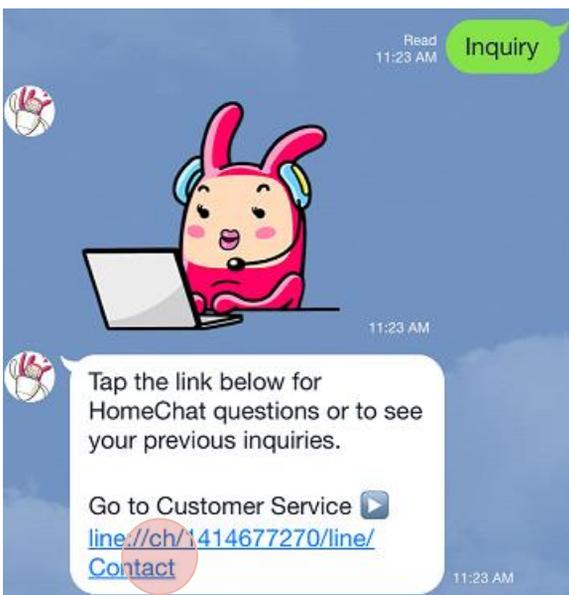
## Help / Inquiry

If you have any questions during HomeChat use, enter "Help" for various user manuals.

※ For questions regarding products, contact [LG Electronics Service Center](#) for a faster response.



If you haven't found the answer you needed from Help or FAQ, please use our 1:1 Inquiry Service. Enter "Inquiry" in your HomeChat Conversations for an URL to a page where you can send your inquiry. We will get back to you as soon as possible!

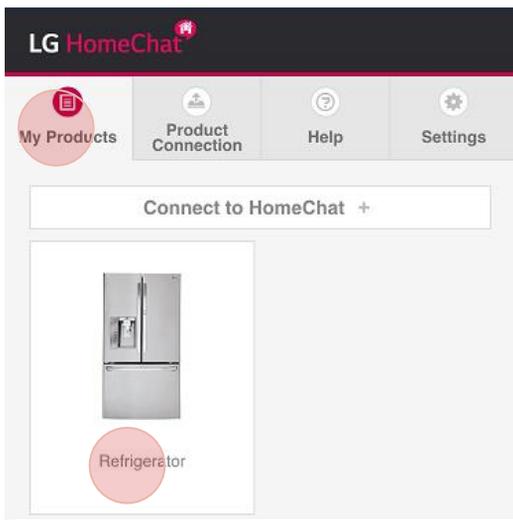
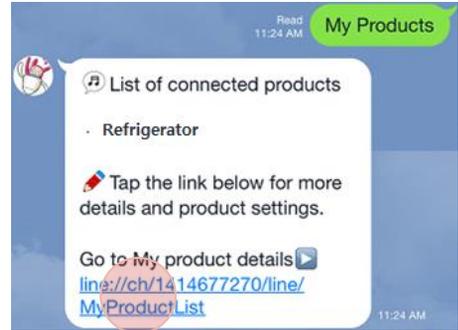


# 4. LG HomeChat Service Inquiry

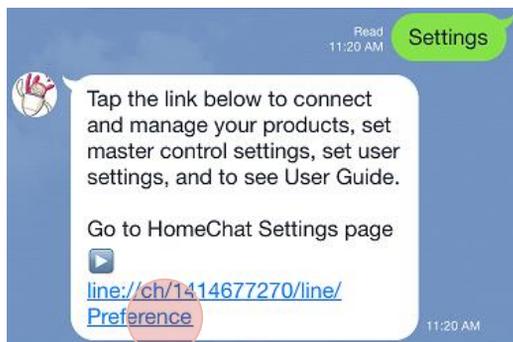
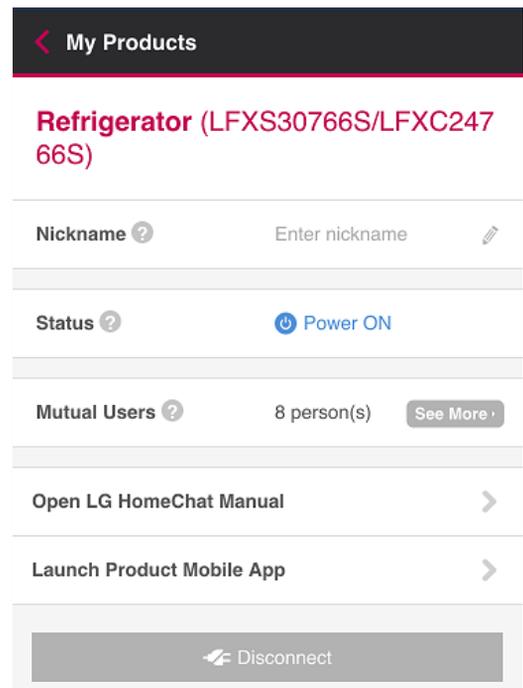
## Service Settings

Enter “My Products” to change settings or to see the status of your products in detail.

Tap on the link provided to go to the My Products page.

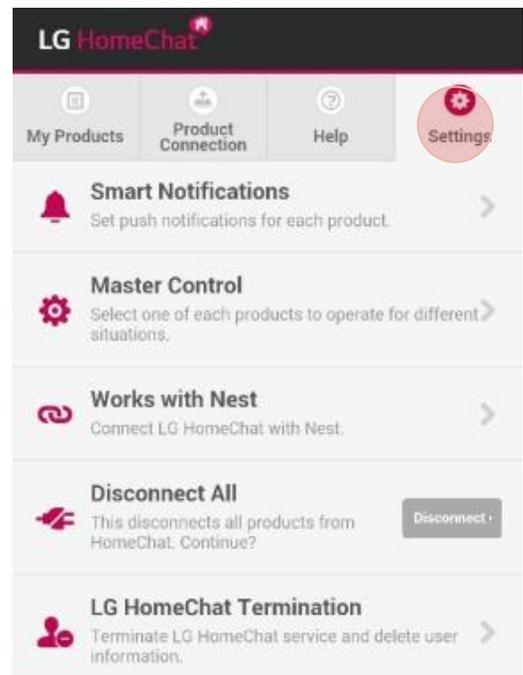


You can change nicknames, view status, go to product location settings, view manuals, and view mutual users by selecting the product.



Enter “Settings” for notification settings, smart functions settings, and service settings.

Tap the link provided to go to the settings page.



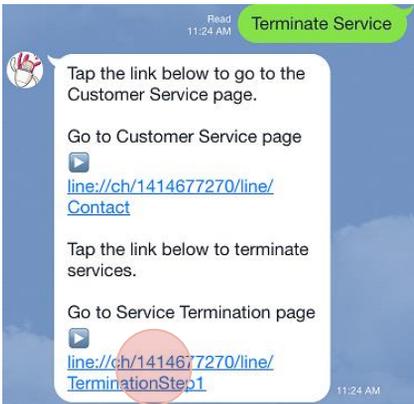
# 4. LG HomeChat Service Inquiry

## Service Termination

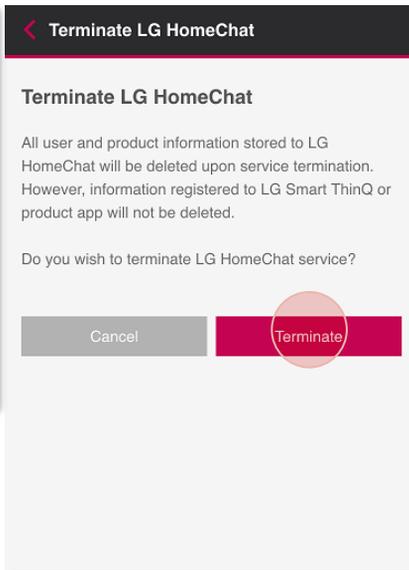
If you want to stop using HomeChat service, enter "Terminate Service" in your HomeChat conversations for Service Termination page and information.

You can delete HomeChat from Messenger Friends list from the messenger settings.

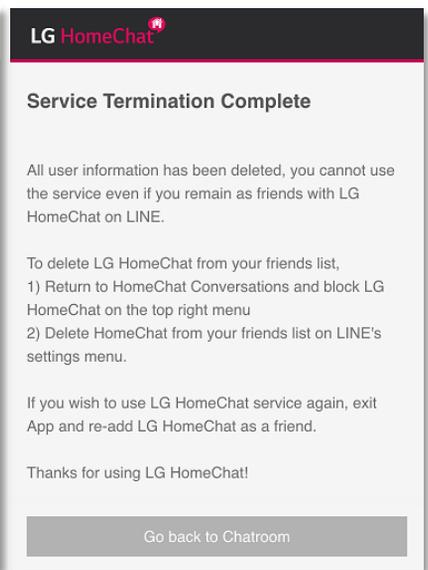
### [HomeChat Service Termination]



① Enter "Terminate Service" and tap the 'Go to Service Termination Page' link.

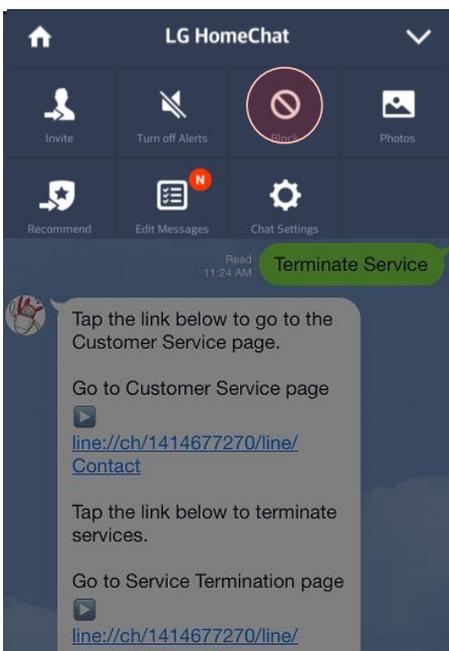


② Please read the service termination information and tap 'Terminate'.

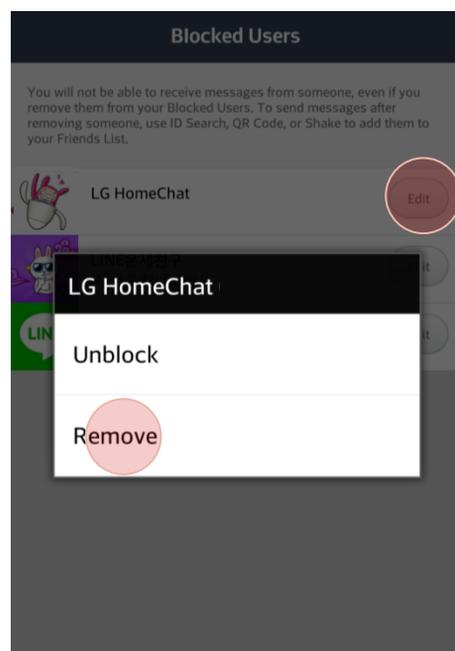


③ 'Service Termination' is complete.

### [Delete HomeChat from Messenger Friends]



① Go to the top right menu in your chatroom > tap 'Block' button.



② 'Settings' > 'Friends' > 'Blocked Users' : Remove 'LG HomeChat'.